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# PSI Bridge Secure Browser Installation Guide

Version: 1.0.0

Created: 10/24/2024

Updated: 10/24/2024

# Bridge Secure Browser Installation

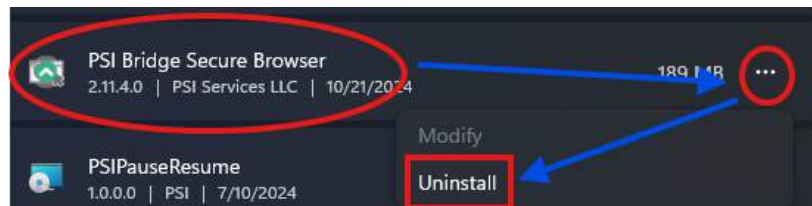
The following steps will need to be performed on all testing workstations.

1. Navigate to the Installed Apps (Apps and Features on Windows 10) list. This can be found by right clicking the Start button on your computer.

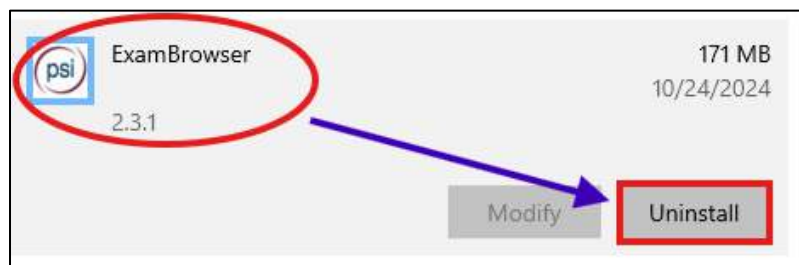


2. Uninstall existing secure browsers from test taker workstations. Reference the examples below.

- PSI Bridge Secure Browser 2.11.4:



- ExamBrowser / PSI Lockdown Browser:



3. Restart the computer. **This is mandatory to prevent technical and rendering issues during exam administration.**
4. Install the new version of the [PSI Bridge Secure Browser](#) (MSI file type).
5. The new exit password is: **NjjP2024!**
6. Complete the brief survey to notify the PSI Helpdesk that you have updated the Secure Browser on all testing workstations: [Update Confirmation Survey](#)

# PSI Bridge Secure Browser Overview

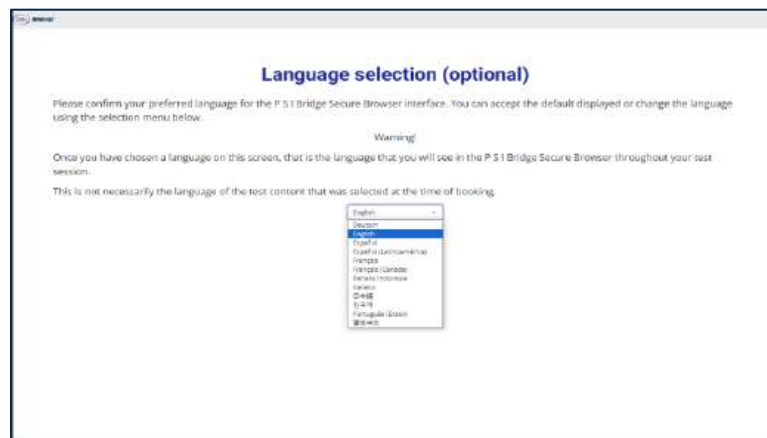
1. Launch the browser from the desktop.



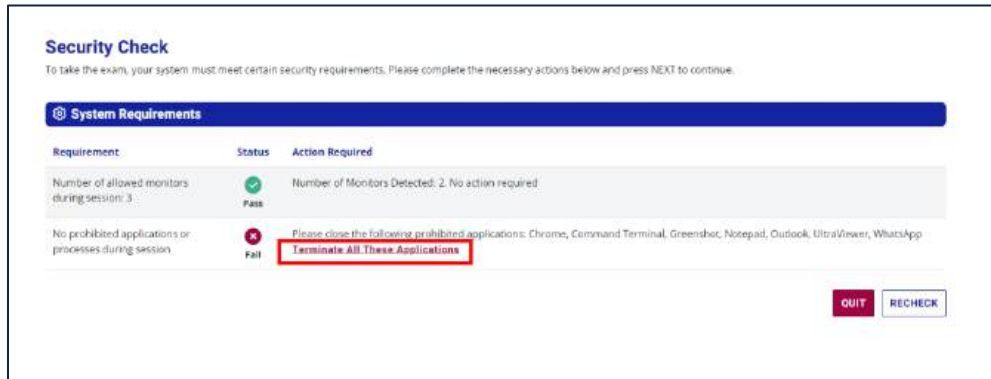
2. The new browser will check for updates the first time it is launched each day. Do not close the browser during the update.



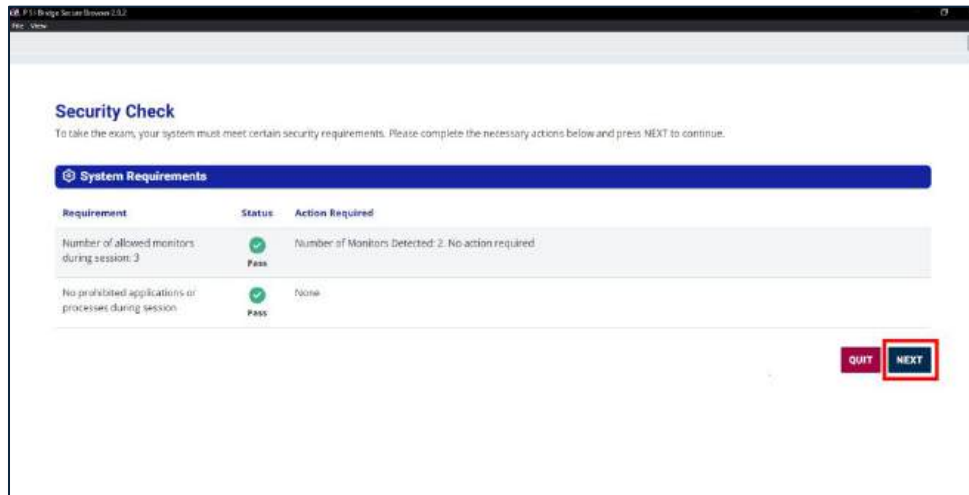
3. After the update check is complete, select the language for the browser. **This will only change the language of the browser menu (referenced in Menu Settings below), it will NOT change the language of the exam.**



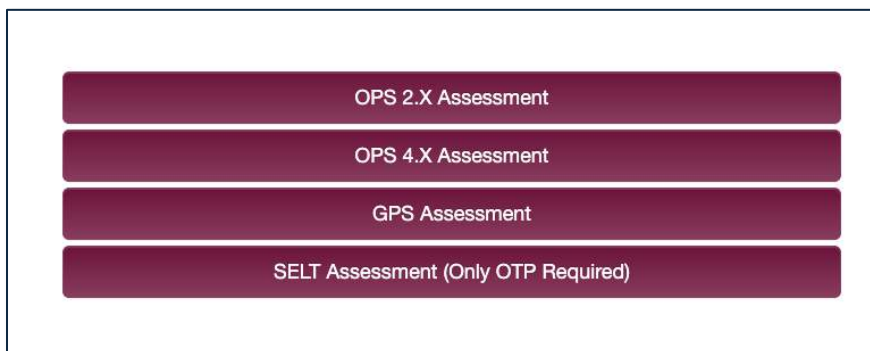
- The “Security Check” screen will check for prohibited programs. To close all programs, click “Terminate All These Applications” then click “Recheck”.



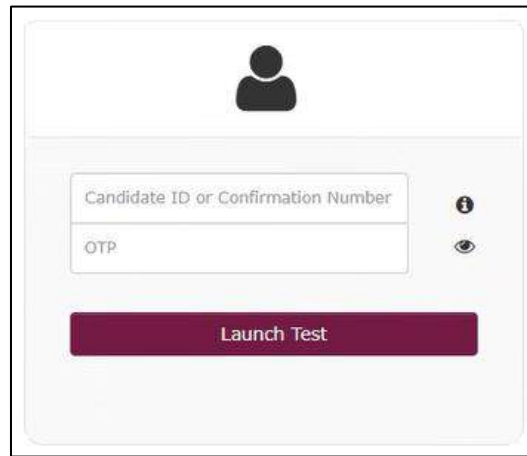
- If no prohibited programs were found in the security check, click “Next”.



- Select “GPS Assessment” to reach the launch page.



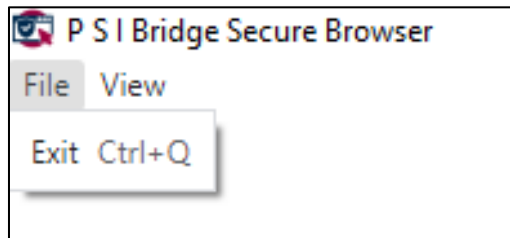
- 7. Enter Candidate Credentials and OTP to launch the exam.



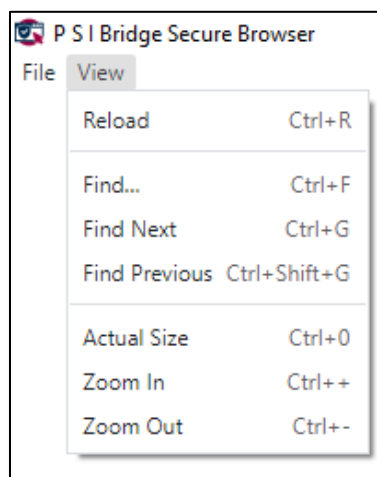
The screenshot shows a user interface for launching an exam. At the top, there is a silhouette of a person. Below it, there are two input fields: the first is labeled "Candidate ID or Confirmation Number" and has an information icon to its right; the second is labeled "OTP" and has an eye icon to its right. Below these fields is a prominent red button labeled "Launch Test".

## Menu Settings

- To exit the browser, select “File” in the upper left corner and click “Exit”. To fully exit the browser, you will need to enter the new password: **NjjP2024!**



- Selecting “View” in the upper left corner provides optional functionality. The Zoom In and Zoom Out functions will allow testers to adjust the sizing of the screen.



# Troubleshooting Bridge Secure Browser

**If your test site encounters issues during the launch of the PSI Bridge Secure Browser, it may be necessary to whitelist the URLs below or provide Firewall access.**

The secure browser requires access to **Firewall Port 5001** in order to launch select PSI exams. This port is used for communication between the browser and test server. Please ensure **Firewall Port 5001** is open at your test site.

The following Operating System is required to use the PSI Bridge Secure Browser:

- Windows 10 (**64-bit only**)
- Windows 11 (**64-bit only**)
- [Click for full PSI Bridge System Requirements](#)

## URLs to Whitelist:

- software.bridge.psiexams.com
- download.bridge.psiexams.com
- sb-ssl.google.com
- erds.bridge.psiexams.com
- dus.bridge.psiexams.com
- prod-rpaas-exam-pdiddy-content.s3.us-west-2.amazonaws.com
- aat.psionline.com
- nirvana-aat.apec.psiexams.com
- e8asamb9w4.execute-api.eu-west-2.amazonaws.com
- s3.eu-west-2.amazonaws.com
- https://dmsnirvanareresults.goamp.com:5001/

For technical assistance contact the PSI Helpdesk (617-564-9049 or 800-367-1565 x 4471)