

An ETS company

PSI Bridge Secure Browser Installation Guide

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Bridge Secure Browser Installation

The following steps will need to be performed on all testing workstations.

1. Navigate to the Installed Apps (Apps and Features on Windows 10) list. This can be found by right clicking the Start button on your computer.



- 2. Uninstall existing secure browsers from test taker workstations. Reference the examples below.
 - > PSI Bridge Secure Browser 2.11.4:

PSI Bridge Secure Browser 2.11.4.0 PSI Services LLC 10/21/201	4	¹³
PSIPauseResume 1.0.0.0 PSI 7/10/2024	Modify Uninstall	

ExamBrowser / PSI Lockdown Browser:



- 3. Restart the computer. This is mandatory to prevent technical and rendering issues during exam administration.
- 4. Install the new version of the <u>PSI Bridge Secure Browser</u> (MSI file type).
- 5. The new exit password is: NjjP2024!
- 6. Complete the brief survey to notify the PSI Helpdesk that you have updated the Secure Browser on all testing workstations: <u>Update Confirmation Survey</u>



PSI Bridge Secure Browser Overview

1. Launch the browser from the desktop.



2. The new browser will check for updates the first time it is launched each day. Do not close the browser during the update.

R S I Bridge Secure Browser 2.10.0	6	×
The Vera		
92. 10.0 bridge		
DSI		
Please wait while the system is loading		
	_	

3. After the update check is complete, select the language for the browser. This will only change the language of the browser menu (referenced in Menu Settings below), it will NOT change the language of the exam.

(m) ANDOR				
Language selection (optional)				
Please confirm your preferred language for the P S I Bridge Secure Browser interface. You can accept the default displayed or change the language using the selection menu below.				
Warning!				
Once you have chosen a language on this screen, that is the language that you will see in the P S I Bridge Secure Browser throughout your test session.				
This is not necessarily the language of the test content that was	selected at the time of booking. tequin Contain tequin tequin teq			



4. The "Security Check" screen will check for prohibited programs. To close all programs, click "Terminate All These Applications" then click "Recheck".

System Requirements		
Requirement	Status	Action Required
Number of allowed monitors Juring session: 3	Pass	Number of Monitors Detected: 2. No action required
No prohibited applications or processes during session	X Fail	Please close the following prohibited applications: Chrome, Command Terminal, Greenshot, Notepad, Outlook, UltraViewer, WhatsApp Terminate All These Applications

5. If no prohibited programs were found in the security check, click "Next".

ecurity Check	t most cortain	country requirements. Place complete the pressrant actions follow and press NEVT to continue	
System Requirements	t meet certain	security requirements, mease complete the necessary actions below and press NEXT to continue.	
Requirement	Status	Action Required	
Number of allowed monitors during session: 3	Pass	Number of Monitors Detected: 2. No action required	
No prohibited applications or processes during session	Pass	None	
			QUIT

6. Select "GPS Assessment" to reach the launch page.





7. Enter Candidate Credentials and OTP to launch the exam.

Candidate ID or Co	onfirmation N	umber	0
OTP			۲

Menu Settings

• To exit the browser, select "File" in the upper left corner and click "Exit". To fully exit the browser, you will need to enter the new password: NjjP2024!

😨 Р	S I Bridge	Secure Browser
File	View	
Exit	Ctrl+Q	

• Selecting "View" in the upper left corner provides optional functionality. The Zoom In and Zoom Out functions will allow testers to adjust the sizing of the screen.

😨 P S I Bridge Secure Browser				
File	View			
	Reload	Ctrl+R		
	Find	Ctrl+F		
	Find Next	Ctrl+G		
	Find Previous	Ctrl+Shift+G		
	Actual Size	Ctrl+0		
	Zoom In	Ctrl++		
	Zoom Out	Ctrl+-		



Troubleshooting Bridge Secure Browser

If your test site encounters issues during the launch of the PSI Bridge Secure Browser, it may be necessary to whitelist the URLs below or provide Firewall access.

The secure browser requires access to **Firewall Port 5001** in order to launch select PSI exams. This port is used for communication between the browser and test server. Please ensure **Firewall Port 5001** is open at your test site.

The following Operating System is required to use the PSI Bridge Secure Browser:

- Windows 10 (64-bit only)
- Windows 11 (64-bit only)
- Click for full PSI Bridge System Requirements

URLs to Whitelist:

- software.bridge.psiexams.com
- download.bridge.psiexams.com
- sb-ssl.google.com
- erds.bridge.psiexams.com
- dus.bridge.psiexams.com
- prod-rpaas-exam-pdiddy-content.s3.us-west-2.amazonaws.com
- aat.psionline.com
- nirvana-aat.apec.psiexams.com
- e8asamb9w4.execute-api.eu-west-2.amazonaws.com
- s3.eu-west-2.amazonaws.com
- https://dmsnirvanaresults.goamp.com:5001/

For technical assistance contact the PSI Helpdesk (617-564-9049 or 800-367-1565 x 4471)

