

Welcome to the HiSET training for the Global Proctoring System (GPS).

To view the Speaker Notes and follow along reading with the audio portion during this presentation, click on the NOTE PAPER icon, which is located to the left of the audio speaker volume button, on the menu bar on the lower right-hand side of the viewing screen.

The Automatic Advance to the next slide has been turned off to allow the learner more time to review the content on each page. You will need to click the Play or Forward button to advance the slides to the next page.

This training should take approximately 15 to 20 minutes to complete. Let's get started!

Please click the Play or Forward button to advance the slide to the next page.

What is GPS?

HiSET.

The **GLOBAL PROCTORING SYSEM (GPS)** platform allows authorized users to have specific roles enabled, where they can view various features and functionality, which includes:

- ✓ Test Taker Proctoring
- ✓ Viewing Test Takers Proctoring Sessions
- ✓ Accessing Relevant Reporting

***Note:** All systems are internet based,
No VPN or other servers are required*



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What is GPS?

The Global Proctoring System (GPS), is the system that TCAs use to check-in Test Takers at Testing center. In its simplest form, GPS is a testing administration system.

The Global Proctoring System (GPS) platform allows authorized users to have specific roles enabled where they can view various feature and functionality which includes: Test Taker Proctoring. viewing Test Takers proctoring videos, and accessing relevant Reporting. Features depend on your role.

Of special note: all systems are internet based, VPN is not needed, nor any other servers are required.

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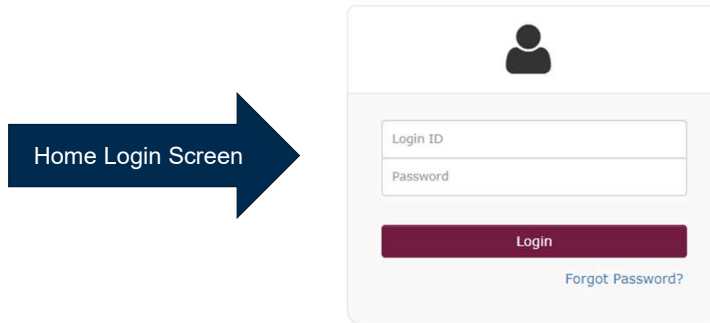
Global Proctor System

HiSET.

Login URL

<https://tca.psiexams.com/portal/index.jsp>

(Login ID and Password will be provided after this training is completed)



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Global Proctor System.

To open GPS, click on the link listed on the screen. For best results use Google Chrome as the internet browser. After the site has loaded, login by entering the login credentials provided by the Site Administration team. If this is the first-time logging in, you will be prompted to reset your password. Once you have entered your credentials, select Login.

Technical Support

HiSET.

If locked-out of the account or need assistance with GPS, please contact:



PSI Helpdesk

1-844-562-0512

*Accounts will be locked out after 3 unsuccessful login attempts
or if user fails to login within 30-days*

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For Technical Support – Contact the HiSET Helpdesk.

Accounts will be locked after 3 unsuccessful login attempts or if a user fails to login within 30-days.

Technical Support is available to help reset those passwords and unlock accounts. Call the PSI Helpdesk at the number shown on the screen 1-844-562-0512. It would be helpful to write this number down and have it readily available for use.

Login Page

HiSET

This is the Alerts Page

The screenshot shows the Alerts page in the HiSET system. At the top, there is a navigation bar with the PSI logo on the left, the text "Test Center Chosen : American Career College - Orange County Campus-PBT" in the center, and "Welcome Ashley King" on the right. Below the navigation bar, there are three tabs: "Alerts" (which is highlighted), "Proctoring", and "User Management". The main content area is titled "Alerts for the test center". It features a "Show 10 entries" dropdown menu and a search box. Below this is a table with two columns: "Title" and "Description". The table is currently empty, displaying the message "No data available in table". At the bottom of the table, it says "Showing 0 to 0 of 0 entries" and includes navigation links for "First", "Previous", "Next", and "Last".

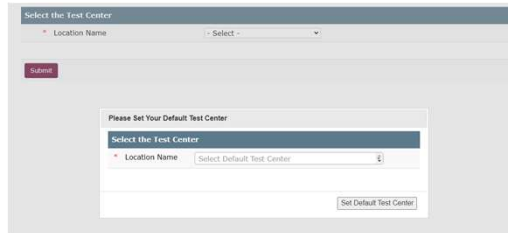
Login Page: Alerts.

If you only have one test center, when you first login you will be taken to the Alerts page. Any messages or alerts HiSET needs to make you aware of will show up on this page for you to review.

Setting Default Test Center

HiSET.

Set your default Test Center if you have more than one center assigned.



To change your default test center click the button next to your name and choose “Change Default Test Center”.



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Setting Your Default Test Center

If you have more than one test center assigned to your role, you must set your default test center each time you login to GPS. Use the drop down to select the test center name and then click Set Default Test Center. You will then be placed onto the Alerts page.

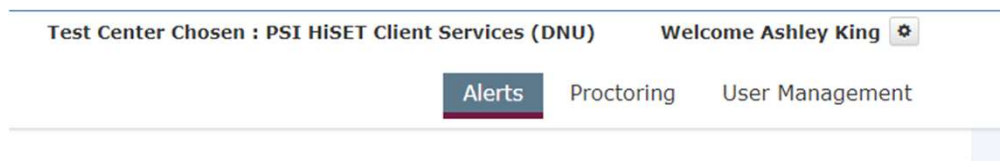
To change your default test center click the button next to your name in the upper right hand corner and choose “Change Default Test Center” to choose a different test center.

Available User Tabs

HiSET.

GPS users will have 2 tabs to utilize: Proctoring and User Management

- **Proctoring:**
 - Search Scheduled Candidates
 - Generate Rosters
 - Check Test Takers In/Out
 - Check Session Information
 - Report Incidents
- **User Management:**
 - Change your password
 - Update your account information



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Available User Tabs.

Within GPS, all users will have 2 tabs to utilize: Proctoring and User Management.

Under the Proctoring tab, users can search scheduled candidates, generate rosters, check scheduled test takers in and out for exams, check their test centers session information, and report all incidents.

Under the User Management tab, users can change their password and update their account information.

Search Scheduled Candidates

HiSET.

To Search Scheduled Candidates by session:

- Click on the Proctoring Tab
- Under the Search Scheduled Candidates tab the Location is already set to the default test center.
- Select the Date. Select the Timeslot to narrow down results further.

The screenshot shows the PSI HiSET Client Services (DNU) Proctoring interface. At the top, the PSI logo is on the left, and the text "Test Center Chosen : PSI HISET Client Services (DNU)" and "Welcome Ashley King" is on the right. Below this, there are navigation tabs: "Alerts", "Proctoring" (which is highlighted), and "User Management". Under the "Proctoring" tab, there are sub-tabs: "Search Scheduled Candidates" (which is selected), "Session Information", "Report Incident", "Utilities", and "Fingerprint Log". The "Search Scheduled Candidates" sub-tab contains a form with the following fields: "Location Name" (set to "PSI HISET Client Services (...)", marked as mandatory), "Date" (set to "07/23/2024", marked as mandatory), and "Timeslot" (set to "-Select-", marked as mandatory). Below the form are "Search" and "Clear" buttons. At the bottom of the form, there is a note: "* Mandatory Fields".

Search Scheduled Candidates.

To search scheduled candidates by day or session, start by clicking on the Proctoring Tab. The search scheduled candidates tab is automatically selected and the location is already set to the default test center.

Select the date you are wanting to search for. To narrow down the search, also select the timeslot. Then click search.

Proctored Candidate List

On the Proctored Candidate List:

- All test takers listed along with test taker name, ID, Exam Name, Time of Exam, and Status.
- Buttons to Check In, Check Out, Report Incident, Mark Absent, and Generate Roster.
- Fields showing Check In Time, Check Out Time, and upon scrolling to the right the Stream Name/Result ID show for Paper Based Tests.

The screenshot shows the 'Proctored Candidate List' interface. At the top, there are navigation tabs: 'Search Scheduled Candidates', 'Session Information', 'Report Incident', 'Utilities', and 'Fingerprint Log'. Below the tabs is a table with the following columns: 'Last Name', 'First Name', 'Candidate ID', 'Exam Name (Duration)', 'Start Time', 'Status', 'Check In Time', and 'Check Out Time'. There are four rows of candidate data, each with a radio button in the 'Last Name' column. To the right of the table, there are utility buttons: 'Check In', 'Check Out', 'Report Incident', 'Mark Absent', 'Generate Roster', 'Score Report', and 'Print OTP'. Below the table, there is a pagination bar showing '15' items and 'Page 1 of 1'. To the right of the table, there is a 'Fingerprint Log' section with a table that has columns for 'Check In Time', 'Check Out Time', and 'Stream Name/ Result ID'. The 'Stream Name/ Result ID' column is currently empty.

Proctored Candidate List.

The search for scheduled candidates brings you to the Proctored Candidate List. This is a comprehensive list of the test centers day or session showing all test takers names, HiSET ID's, Exam Name, Time of the Exam, and each test taker's current status which should be Scheduled for Test at the beginning of each session before being checked in.

At the top of the list, there are action buttons of which you will use that include: Check In, Check Out, Report Incident, Mark Absent, and Generate Roster.

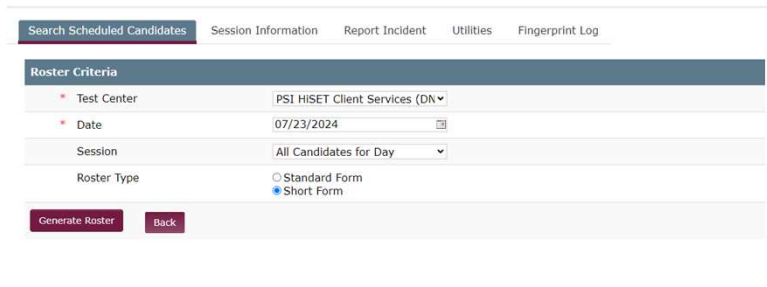
Additional fields in the list that are helpful are Check In Time and Check Out Time. Also, if administering Paper Based Exams scroll to the right to find an additional field labeled Stream Name/Result ID which gives you the information for the answer sheet.

NOTE: For Paper Based Testing, the Stream Name/Result ID is available via the roster 72 hours in advance of the start time if the test taker was scheduled 72 hours in advance.

Generating A Roster

Generate a Roster to view all Test Takers scheduled for the day

- Search scheduled Test Takers
- Select **Generate Roster**
- The Test Center is prefilled with the Default Test Center. Select the Date. Select a Session if wanting to narrow down further.
- Choose the Roster Type.



Generating a Roster.

To Generate a Roster, search scheduled test takers for the date and time you are wanting to generate the roster for. Then Select Generate Roster under the Proctored Candidate List.

Under the Generate Roster page, the Test Center will already be prefilled with the Default Test Center. Select the Date. If wanting to narrow down and pull a roster by session, select a Session.

Choose the Roster Type. Click Generate Roster. The Roster will generate as a PDF.

Roster Types

Choose your Roster Type



Standard Form

PSI EXAMINATION SERVICES
Examination Roster

Test Date : 07/23/2024 Proctor : Ashley King
 DAR Complete Test Center : PSI HiSET Client Services (DNJ)

ID	Candidate Name	OTP	Extended Time	ResurID StreamName
H0117915	Taker, Test		0	

Exam Portion(s) : Montana HiSET Language Arts - Writing - Computer Based Test - Montana HiSET Language Arts - Writing - Computer Based Test (120 Minutes)

Card Number: Session Time : 8:00:00 AM 10:00:00 AM
 Amount of Charge: Session #: 19485122
 Date of Charge: _____
 All sales are final. No credits or refunds will be given.
 I agree to pay the above amount according to the card issuer agreement.

• # of IDs needed: _____ Examinee Signature: _____
 • Open/Closed book: _____ Figure Booklet/Plan Set: _____
 • Locker Key/Bag Returned: _____ Proctor Verification: _____

H0162566 TesterCA, Demo 0

Exam Portion(s) : California HiSET Language Arts - Reading - Computer Based Test - California HiSET Language Arts - Reading - Computer Based Test (80 Minutes)

Card Number: Session Time : 8:00:00 AM 10:00:00 AM
 Amount of Charge: Session #: 19485122
 Date of Charge: _____
 All sales are final. No credits or refunds will be given.
 I agree to pay the above amount according to the card issuer agreement.

• # of IDs needed: _____ Examinee Signature: _____
 • Open/Closed book: _____ Figure Booklet/Plan Set: _____
 • Locker Key/Bag Returned: _____ Proctor Verification: _____

H0093112 Tester, Demo 0

Exam Portion(s) : Missouri HiSET Mathematics - Computer Based Test - Missouri HiSET Mathematics - Computer Based Test (80 Minutes)

Short Form

PSI EXAMINATION SERVICES
Examination Roster

Test Date : 07/23/2024 Proctor : Ashley King
 Test Center : PSI HiSET Client Services (DNJ)

LAST FIRST NAME	ID	OTP	SESSION	SESSION #	EXAM NAME	COMPLETION TIME	RESULT	RESULT STREAMNAME
Taker, Test	H0117915		8:00:00 AM - 10:00:00 AM	19485122	Montana HiSET Language Arts - Writing - Computer Based Test			
Taker, Demo	H0093112		8:00:00 AM - 10:00:00 AM	19485122	Montana HiSET Mathematics - Computer Based Test			
Taker, Demo	H0200922		8:00:00 AM - 10:00:00 AM	19485122	North Carolina HiSET Social Studies - Computer Based Test			
TakerCA, Demo	H0162566		8:00:00 AM - 10:00:00 AM	19485122	California HiSET Language Arts - Reading - Computer Based Test			

Roster Types.

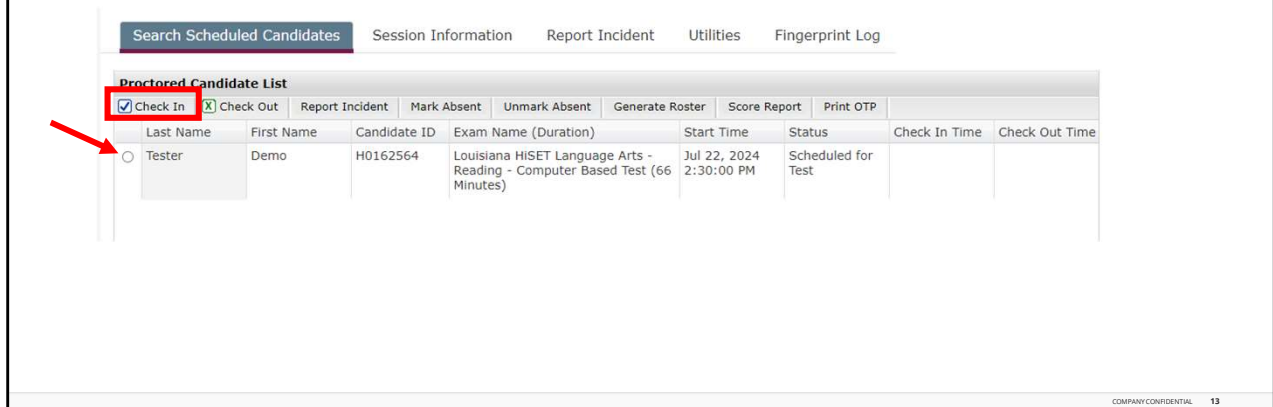
There are two types of rosters to choose from, the Standard Form and the Short Form.

The Standard Form is longer and provides areas to have the test takers sign in and add Locker Key numbers as well as other information.

The Short Form is more concise and provides the basic information that is needed to proctor the exam.

Test Taker Check-In

- Search Scheduled Candidates
- Select the radial button next to the test taker and click the Check In button



Test Taker Check-In.

The screenshot may reflect additional tabs that you may not see on your screen.

Test Takers will report to the Test Site and be checked in by the onsite TCA.

To check in a test taker in, first search scheduled candidates. Once on the Proctored Candidate List, select the radial button next to the test taker who you are checking in and click the check in button.

NOTE: Each test taker MUST be checked in separately when they arrive at the testing center. If you check in a test taker and they are absent, send in a ticket to the Test Center Support Form and advise this.

Confirm Candidate Test Details

- Check the Candidate Name and Candidate ID match.
- Check for any Proctor Alert Messages.
- Verify the Test Name, language, Test Center, Test Mode, and Session time match. Click Submit.

Search Scheduled Candidates Session Information Report Incident Utilities Fingerprint Log [Go To Dashboard](#)

Candidate Test Details

Candidate Details

Candidate Name : Demo Tester
Candidate ID : H0162564

PROCTOR ALERT MESSAGES

TEST DETAILS

License: Louisiana HiSET Language Arts - Reading - Computer Based Test

Portion name(s)	Name	Language	Actual(mins)	Extended(mins)
	Louisiana HiSET Language Arts - Reading - Computer Based Test	English	66	

Test Center: PSI HiSET Client Services (DNU)

Test Mode: Computer / Paper & Pencil

Session: 2:30 pm - 4:30 pm

PROGRAM INFORMATION

Confirm Candidate Test Details.

Confirm the Candidate Name and ID are correct at the top of the page. If they are not, immediately click the back button. If the details match the test taker, continue and check there are no Proctor Alert Messages, check the Test Details to make sure the Exam Name, language, Test Center, Test Mode, and Session times match. Then click the Submit button.

Confirm Registration Details

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Confirm the test takers information.

NOTE: If any information is incorrect **DO NOT CHANGE IT HERE**. Send in a test center support form.

If all information is correct and matches the ID provided by the test taker, click Next.

The screenshot shows a web interface for confirming registration details. At the top, there is a navigation bar with the PSI logo and the text "Test Center Chosen: PSI HiSET Client Services (DWI)". A user is logged in as "Welcome Ashley King". The main content area is titled "Registration Details" and contains the following information:

- Candidate Name: Demio Tester
- Candidate ID: HD162564
- HiSET ID Number: HD162564
- First Name: [input field]
- Last Name: [input field]
- Date of Birth: 05/31/2000
- Email Address: [input field]
- Primary Contact Address: [input field]
- Street Address: [input field]
- Address 2: [input field]
- City: [input field]
- State: [dropdown menu]
- Country: [dropdown menu]
- Postal Code: [input field]

At the bottom of the form, there are "Next" and "Back" buttons.

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Confirm Registration Details.

Confirm the test takers information. Each test taker **MUST** provide a valid ID upon checking in to test at the test center. Verify that the information on this page matches the test taker's ID.

If any information does **NOT** match **DO NOT** change the information on this screen. Send in a demographic change request through the Test Center Support Form including a copy of the ID.

If all information is correct and matches the ID provided, click Next.

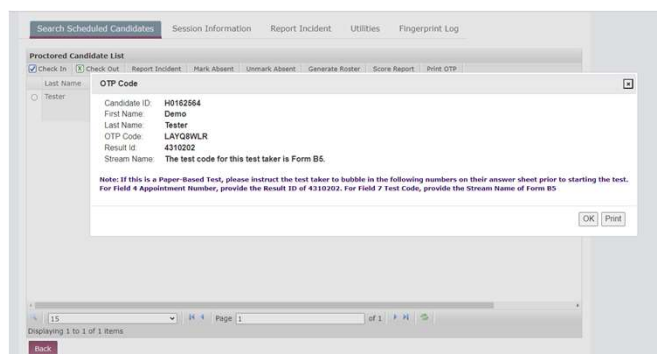
Record OTP Code For Testing

HiSET.

GPS will be directed back to the Proctored Candidate List page and a new pop up will display the OTP Code or One Time Passcode.

Record the Candidate ID, OTP (One Time Passcode), and Result ID. Click OK.

Note: For Paper Based Testing no OTP Code will be provided as it will not be needed.



The screenshot shows a web application interface for managing candidates. At the top, there are navigation tabs: "Search Scheduled Candidates", "Session Information", "Report Incident", "Utilities", and "Fingerprint Log". Below these is a "Proctored Candidate List" section with a table of candidates. A pop-up window titled "OTP Code" is open, displaying the following information:

Candidate ID:	H0162564
First Name:	Demo
Last Name:	Tester
OTP Code:	LAYC6WLR
Result ID:	4310202
Stream Name:	The test code for this test taker is Form B5.

Below the table, there is a note: "Note: If this is a Paper-Based Test, please instruct the test taker to bubble in the following numbers on their answer sheet prior to starting the test. For Field 4 Appointment Number, provide the Result ID of 4310202. For Field 7 Test Code, provide the Stream Name of Form B5." At the bottom of the pop-up are "OK" and "Print" buttons.

Record OTP Code for Testing.

GPS will be redirected back to the Proctored Candidate List Page. A new pop up will display the OTP Code or One Time Passcode.

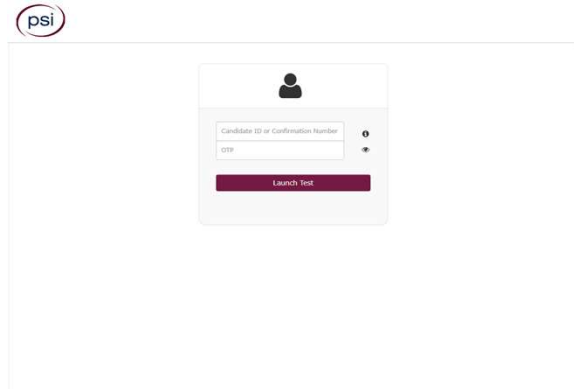
Record the Candidate ID, OTP Code, and Result ID then click OK. Do this for each test taker you check in.

NOTE: For Paper Based Testing no OTP Code will be provided.

Launch the Secure Browser

HiSET.

- Once all test takers have been checked in, enter the testing room and launch the PSI Secure Browser for the test takers.
- Assist each test taker in logging into their exams on the browser by putting in their Candidate ID and the OTP Code provided.
- Note: OTP Codes are case sensitive



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Launch the Secure Browser.

Once the Test Takers have all been checked in, enter the testing room and launch the PSI Secure Browser on all computers.

Provide all test takers with their Candidate ID and OTP Codes for the exams.

NOTE: All OTP Codes are cases sensitive.

Verifying Test Details

HiSET.



Candidate Details	
Candidate ID	H2162564
Test Name	Louisiana HiSET Language Arts - Reading - Computer Based Test
First Name	Demo
Last Name	Tester

Your details are displayed above. If you are the same candidate, please check the box and click Submit. Otherwise, please contact the proctor.

- Test Taker will verify the information on the Candidate Details page
- Test Taker will check the box verifying details and click Submit.

- Test Taker will read and acknowledge Confidentiality agreement by clicking Continue to start the exam.

HiSET.

HiSET - Reading - English

Test Information	
Username	Demo Tester
Knowledge Area	HiSET Reading
Test Area	HiSET Reading
Type	Certification
Number of questions	52
Vendor	PSI

Confidentiality Agreement
The contents of this test are confidential. Unauthorized reproduction in part or in whole of this test is prohibited. Violators will be prosecuted to the full extent of the applicable laws.
I understand that, by selecting **Continue** on this screen, I will be given access to this confidential material only for the purpose of taking the test. I agree that I will not disclose to any person or entity, reproduce, or otherwise use the test questions, instructions, or other material revealed to me in the course of taking the test.
Select **Continue** to proceed

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Verifying Test Details.

Each test taker will have to verify the information on the Candidate Details page, check the box verifying those details then click Submit.

On the next page, test takers must verify test information and agree to the Confidentiality agreement. To agree the test taker will click continue.

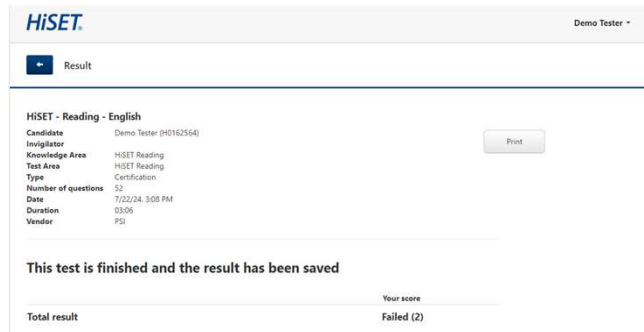
From here, the test taker will enter the exam starting with the practice questions and the help screen information followed by the exam.

Test Taker Finishes Exam

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When the Test Taker is finished with their exam, they are prompted to end their exam by clicking **“Yes, End The Section”**

After Ending the Exam they are taken to the Results Screen.



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Test Taker Finishes Exam.

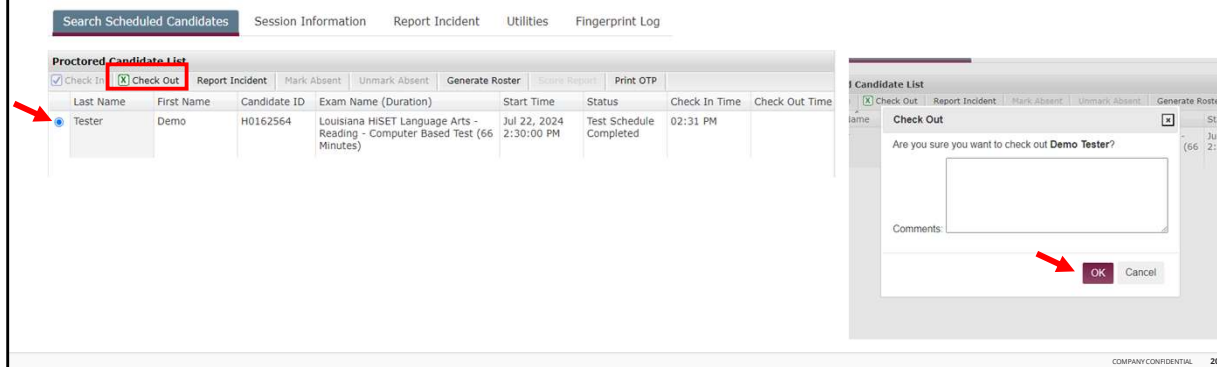
When the Test Taker has completed their exam, they are prompted to end the exam by clicking “Yes, End The Section”.

The Test Taker is then taken to the results screen where they are now complete.

Test Taker Check Out

Proctor will check-out the Test Taker:

- Search Scheduled Candidates
- Click the radial button next to the test taker's name and click Check Out
- A pop up box will appear asking "Are you sure you want to check out"? Click OK.



Test Taker Check Out.

The TCA will check out each test taker after they finish the exam. Search scheduled candidates. Click the radial button next to the test taker's name and click check out.

A pop up box will appear asking "Are you sure you want to check out?" Click OK.

Looking Up Session Information



Under the Proctoring Tab click Session Information.

- Enter the From date and To dates.
- The Test Center will automatically populate to the default test center.
- Click Refresh.
- All available sessions will populate. Each test date will show the start time of the session, end time of the session, total number of seats within that session, available seats, seats currently reserved, number of candidates currently scheduled, the session status, and the max duration of the longest exam scheduled.

The screenshot shows the PSI HiSET Client Services (DNU) Proctoring interface. At the top, it displays the PSI logo, the user's name (Welcome Ashley King), and navigation tabs for Alerts, Proctoring, and User Management. Below this is a search bar for scheduled candidates and a menu with options: Session Information, Report Incident, Utilities, and Fingerprint Log. The main section is titled "Test Session Information" and includes a note: "Information changes continuously as candidates are scheduled. Please check often for the most current status." There are input fields for "From date" (07/22/2024), "To date" (08/21/2024), and "Test Center" (PSI HiSET Client Services (...)). A "Refresh" button is located below these fields. Further down, it shows the current date range from Jul 22 2024 to Aug 21 2024, the test center name (PSI HiSET Client Services (DNU)(17837)), and the total number of sessions (37). A search bar is also present. At the bottom, there is a table with the following data:

Test Date	Start Time	End Time	Total Seats	Available Seats	Seats Reserved	No Of Candidates	Max Duration(mins)	Session Status
Jul 22 2024	10:00 AM	12:00 PM	20	20	0	0	0	✓
Jul 22 2024	2:30 PM	4:30 PM	1	0	0	1	66	✓
Jul 23 2024	10:00 AM	12:00 PM	20	20	0	0	0	✓

Looking Up Session Information.

Under the Proctoring Tab click Session Information.

Enter the From date and the To date. The test center will automatically populate to the default test center. Click Refresh.

For each day within the dates specified, the page will show: the date of each session, the start and end time for each session, the total number of seats, the total number of available seats, the number of seats reserved, the number of candidates currently scheduled, and the maximum duration of the longest exam currently scheduled.

The page will also show the status of each session.

Submitting Incident Reports

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To Submit an Incident Report, Click the Report Incident under the Proctoring Tab.

- Click Incident Report.
- A new window will appear to Submit a Request.
- Under ticket category choose Incident Report or Security Incident Report.
 - NOTE: Regular Incident Reports are NOT monitored. Security Incident Reports are.
- Enter all viable information. Make sure to include:
 - Full test taker information including name and ID
 - Test Center information
 - As much information as possible about the occurrence

The screenshot displays the PSI HiSET Client Services (DNU) user interface. At the top, the PSI logo is on the left, and the text 'Test Center Chosen : PSI HiSET Client Services (DNU)' and 'Welcome Ashley King' is on the right. Below this, there are navigation tabs: 'Alerts', 'Proctoring' (which is highlighted), and 'User Management'. Under the 'Proctoring' tab, there are sub-tabs: 'Search Scheduled Candidates', 'Session Information', 'Report Incident' (which is highlighted), 'Utilities', and 'Fingerprint Log'. Below these sub-tabs, there is a link: 'To submit an incident report, Click here.' followed by a button labeled 'Incident report'. On the right side of the interface, there is a 'Submit a request' form. The form includes a dropdown menu for 'Please choose a ticket category' with 'Incident Report' selected. Below this are input fields for 'Your email address', 'TCA Name', and 'Name of the TCA reporting this incident'. There are also dropdown menus for 'International Test Center (optional)' and 'National Test Center (optional)'. At the bottom of the form is a 'Subject' input field. The bottom right corner of the page contains the text 'COMPANY CONFIDENTIAL 22'.

Submitting Incident Reports.

To submit an Incident Report or a Security Incident Report click on Report Incident under the Proctoring tab.

Click the Incident Report button. A new window will open to submit a new request. Under the category choose either Incident Report or Security Incident Report.

NOTE: Regular incident reports are NOT monitored however all security incident reports are monitored.

Enter all of the viable information you have. Required information is full test taker information including test taker name, HiSET ID, and exam date. Full test center information, and include as much information as you have about the occurrence.

Regular Incident versus Security Incident

HiSET

Examples of regular Incidents versus Security Incidents (found in the HiSET Program Manual)

Regular Incidents

- Test taker arrives late and is not permitted to take exam
- Test taker is turned away because of unacceptable ID
- Loud noise (doesn't affect exams)
- Test taker becomes ill during the exam
- Emergency closing of the test center
- Test taker complains about the testing process

Security Incidents

- Removal of test questions from the room
 - Use of prohibited aids
- Impersonating another test taker
- Tampering with test equipment
- Theft of test equipment or materials
 - Cheating in any way
 - Use of any electronic devices
- Test taker creating a disturbance
- Test taker having to be escorted from the facility

NOTE: In all cases, submitting a Test Center Support Form ticket as well as an incident report is advised!

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Regular Incident versus Security Incident.

Examples of all incidents can be found in the HiSET Program Manual on hiset.org.

Some examples of regular incidents are if the test taker arrives late and is not permitted to test, if the test taker is turned away because of an unacceptable ID, loud noise which did not affect other test takers and wasn't a big disturbance caused by one test taker, or if a test taker becomes ill during an exam.

Some examples of security incidents are removal of test questions from the testing room, use of prohibited aids, impersonating a test taker, cheating in any way, or use of electronic devices in the testing room.

NOTE: Even if an incident report or security incident report has been filed, submitting a Test Center Support Form ticket is highly advised as it will get eyes on the situation.

Test Center Support Form

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If any issues happen during testing please submit a ticket to the Test Center Support Form at the link below:

[Test Center Support Form](#)

Issues can include the following:

- Test taker are absent
- Emergency site closure
- Any security incidents
- Disruptions in testing
- Test taker becomes ill during exam
- Incident was reported
- Demographics need changed

Make sure to include all test taker and exam information in the ticket!

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No Show or Absent Tester Takers.

If the Test Taker does not show up for the test, the TCA must mark them Absent in GPS.

Locate the Test Taker name and then select the name, by clicking on the small radio button next to their name. Next, on the menu status bar, Click on Mark Absent, then Click OK.

PSI Excellence

HiSET®



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PSI Excellence.

Let your professionalism shine through, utilizing these skills, attributes and behaviors associated with the PSI culture of operational excellence.

What you do is vitally important, and we appreciate all you do to provide an outstanding Test Taker exam experience!

This concludes the training for the GPS Training Overview module.

Please continue to the next page, to complete a brief Knowledge Check Assessment.

Passing score is 80%. If a passing score is not reached, please retake the knowledge check again; or feel free to review the training presentation again and then retake the knowledge check assessment.