HiSET®

powered by **psi**

Test Center Requirements

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General

- Test Center must conform to local building, sanitation & health codes, as well as meet ADA requirements
- Building and grounds must be clean and in good condition
- Exits must be clearly marked and unobstructed
- Fire extinguishers required and in working order, location well marked and easily accessible
- Emergency exits must be clearly identified and clear of obstructions
- First-Aid kits must be stocked and easily accessible
- Restrooms must be located in the same building as the testing center
- Restrooms must be clean, supplied with necessary items, and in working order
- Adequate parking must be available near the testing center location

Test Room Physical Space

- Test room must be large enough to comfortably place testing stations and chairs
- Testing terminals must be arranged so that an applicant cannot view a computer monitor at one of the other workstations. Partitions are preferred between each workstation.
- Test station table surface must be large enough to accommodate the monitor, keyboard, mouse pad and applicable testing materials. A recommended size would be 42″ x 36″.
- Testing area must be located so candidate will not be disturbed by foot traffic, loud conversation or outside noise.
- Testing room shall be free from any other activity during testing sessions; during non-testing time, the testing room may be available for other uses.

Test Room Environment

- Temperature must be consistent and comfortable
- Test room must be well-ventilated, with continuous air circulation
- Test room must be lit so that each candidate can read all diagrams, charts, etc., and read the computer screen with no glare.

Security and Surveillance

- Testing must take place in a separate room with a closable door
- Testing room door must be lockable, restricting any unauthorized access
- All testing material must be secured when not in use
- The testing room may be used for other purposes when not being used for testing

Equipment and Supplies

- A locking file cabinet to secure test materials and candidate documents
- Ream of clean paper to be issued to candidate, if applicable, and pencils

Computer Specifications

Hardware Specifications

Proctor and Examinee Testing Computers

Intel 2.0 ghz dual core or AMD 2.6 ghz dual core released within the last 7 years

Minimum Memory

8 GB RAM

50 GB free hard drive space

Proctor and Examinee Operating System

Windows 10 (64 bit)

Video

19" monitor – Landscape Orientation

1024 x 768 screen resolution or higher, 24 bit or higher

Pointing Device

Microsoft or compatible mouse

Network

Peer to peer supported

Network must be hard wired to the testing facility – **wireless networking not allowed.**

All stations must have internet access.

Bandwidth

Broadband internet 5MB/s download, 1 MB/s upload per examinee workstation (minimum 10MB/s download and 5MB/s upload)

Printer

Inkjet or Laser Printer

Software Specifications

JAVA ver. 7.55 or 8.201

Java 7.55 or later required, 8.201 recommended

Adobe Reader DC (Proctor station only)

This will be to view candidates' score reports

Google Chrome (Test Workstation only)

This is installed in case Internet Explorer isn't working for an exam

Lockdown Browser (Test Workstation only)

This will be installed on every test station to administer HiSET exams

If the testing environment includes any of the following, PSI Technical Support will need to further investigate the environment with your IT staff to discover if it is suitable for testing:

- Products that reset the machine configurations upon reboot or logging out (ie. DeepFreeze or similiar).
- Windows Virtual Environment running on Mac hardware.
- Windows Virtual Environment running on Linux Operating Systems.
- Thin Client or Lenovo all-in-one devices.
- Chromebooks.
- Windows 8 or 8.1.
- Any other non-standard hardware.